

Product Recall

Clavudale 40mg/10mg Tablets for cats and dogs

Marketing authorization numbers: Vm 10434/4052

Batch numbers: R001, R002, R003, S001

Date: 3rd of May 2023

Dear Veterinarian,

We wish to advise you that all in-date batches of Clavudale 40mg/10mg Tablet for Cats and Dogs are being recalled with immediate effect.

The recall is going to veterinary level. The reason for the recall relates to stability failure of the product which has been attributed to the suitability of the primary closure.

This action has been agreed with the Veterinary Medicines Directorate.

We would like to request that you review your inventory immediately and quarantine any units of this product you have in your possession.

We would also request that you perform a physical count of the stock (confirming correct reconciliation against your system) and report the results to the email listed below.

eu.recall@dechra.com

If any units have been found in your possession, we request for these units to be returned via the original supply chain (i.e. return the units to the seller/supplier) so to ensure credits are processed accordingly.

Please ensure the product is packed in suitable containers to avoid any damage in transit.

Please note that the last date by which credits will be provided for recalled stock is 5th July 2023

Thank you for your cooperation. Please contact eu.recall@dechra.com if you have any inquiries related to this notification. We appreciate your immediate attention and cooperation.

On behalf of Dechra I would like to apologize for the inconvenience this issue may have caused you and assure that we remain committed to product quality, integrity and patient satisfaction.

Thank you for your cooperation. Please contact eu.recall@dechra.com if you have any inquiries related to this notification. Please be advised that there is no replacement stock available to order at this time.

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Yours sincerely,



Gurveer Kandola
Regulatory Affairs Professional

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